SALFO BANDE

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OBJECTIVE

Organized, hardworking, and goal oriented individual seeking to secure employment in an entry level Information Technology Externship position. Looking to utilize my education, skills and experience to make a positive contribution to the organization.

EDUCATION

Lincoln Technical Institute, Iselin, NJ

02/2018 - 04/2019

Computer & Network Support Technician, 3.83 GPA

Recipient of Perfect Attendance Award, Dean's List Award Recipient

Currently completing an intensive 900-hour program of hands-on and classroom instruction with focus on technical support, networking/repairing personal computers, and MS-Windows Operating Systems installation in preparation for CompTIA A+ and Network+ certifications.

Essex County College, Newark

09/2015 - 12/2015

Completed Coursework in Business Administration

Rutgers University

12/2020 - Present

Full-Stack Web Developer

Intensive 24-week Boot Camp honing skills in HTML5, CSS3, JavaScript, Java, jQuery, Node.js, Responsive Design, Bootstrap.

QUALIFICATIONS

- Learned soft skills required for effective customer service and support
- Examined operating system functions and computer architecture
- Hands-on PC troubleshooting, repair and maintenance
- Networking concepts including LANs, WANs, protocols, topologies, transmission media, security and TCP/IP protocol suite
- Installed, configured and administered Microsoft Windows XP Professional and Vista Operating System
- Implementation, administration and troubleshooting of Microsoft Windows Server 2012/R2
- Installed, configured and troubleshot Microsoft Windows Server 2012/R2 Active Directory components
- Managed, monitored and optimized the desktop environment using Group Policy
- Implemented and administered DNS, DHCP, Remote Access, Network Protocols, IP Routing and WINS in a Microsoft Windows 2008 network infrastructure

Operating Systems: Microsoft Windows 7, 10, and Vista

Languages: Bilingual (English and French)

PROFESSIONAL EXPERIENCE

UBER 02/2001 - Present

Driver

Pick up and deliver passengers to their destinations in a safe and efficient manner while creating customer satisfaction; Drive V.I.P.'s to various destinations upon request with knowledge of the city and efficient routes; Assure that vehicle is maintained in excellent condition and cleaned regularly; Build a strong and kind community with positive social interactions.